

# COMPUTER SUPPORT SPECIALIST

## COMPTIA A+ CERTIFICATE

The Computer Support Specialist Associate in Applied Science is a two-year degree for students who intend to seek immediate employment upon graduation. The Computer Support Specialist installs, maintains, and repairs computer hardware, software, and networks, and provides support services to system users. Duties of a computer support specialist typically include the diagnosis of system hardware and software failures and the performance of actions necessary to correct such problems. Graduates for this degree will take the CompTIA A+ certification exam and two of the following three certification exams: Network +, Security +, and/or Server +.

**Credits Required:** 28

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### Recommended Course Sequence

**SEM 1:** COMP 110, COMP 130, COMP 180, COMP 198, MATH 115

**SEM 2:** COMP 115, COMP 182, COMP 192, COMP 199, COMP 203

### After Graduation

Graduates with this degree will be able to begin working in the IT field in an entry-level computer support specialist position. Graduates have the opportunity to earn the CompTIA A+ industry-recognized credential with this certificate.

### Concentration Requirements 25

<input type="checkbox"/>	COMP 110	Computer Concepts and Applications	3
<input type="checkbox"/>	COMP 115	Spreadsheets (Microsoft Excel)	3
<input type="checkbox"/>	COMP 130	Introduction to Programming Logic	3
<input type="checkbox"/>	COMP 180	Introduction to Networking	3
<input type="checkbox"/>	COMP 182	Network Administration Applications	3
<input type="checkbox"/>	COMP 192	Database Concepts (Microsoft Access)	3
<input type="checkbox"/>	COMP 198	PC Troubleshooting	3
<input type="checkbox"/>	COMP 199	PC Troubleshooting Applications	3
<input type="checkbox"/>	COMP 203	CompTIA A+ Rexam Review	1

### General Education Requirements 3

<input type="checkbox"/>	MATH 115	College Algebra	3
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Courses designated as Physical Science, Natural Science, Humanities, Social Behavioral and General Education electives can be found on page 82. Placement Tests or pre-requisites are required for English Composition I, Math courses and most General Education Electives. See page 31 for complete Placement information. All first-time, full-time students with fewer than 15 credit hours after high school graduation are required to enroll in the College Success Skills course during their first semester. Some courses are not offer each semester. Always make an appointment with your major advisor to enroll each semester.