

COMPUTER SUPPORT SPECIALIST

COMPUTER SUPPORT SPECIALIST CERTIFICATE

The Computer Support Specialist 42-credit hour certificate provides additional technical skills and industry-recognized credentials for students to qualify for a wider range of high-demand positions across the broad field of information systems than those provided by the CompTIA A+ certificate. Upon completion of the certificate, students will take the CompTIA A+ exam and at least two of the following certification exams: Network+, Security+, and/or Server+. Individuals may choose to enter the workforce with strong computer, network, security, and server support skills, or continue on to complete the Computer Support Specialist Associate in Applied Science degree.

Credits Required: 42

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Recommended Course Sequence

- SEM 1:** COMP 110, COMP 130, COMP 180, COMP 198, MATH 115
SEM 2: COMP 115, COMP 182, COMP 185*, COMP 192, COMP 199, COMP 203,
SEM 3: COMP 195, COMP 196*, COMP 201,
SEM 4: COMP 200, COMP 202, COMP 204*
 *Two of three required

Concentration Requirements **39**

- COMP 110 Computer Concepts and Applications 3
- COMP 115 Spreadsheets (Microsoft Excel) 3
- COMP 130 Introduction to Programming Logic 3
- COMP 180 Introduction to Networking 3
- COMP 182 Network Administration Applications 3
- COMP 192 Database Concepts (Microsoft Access) 3
- COMP 195 Network Security 3
- COMP 198 PC Troubleshooting 3
- COMP 199 PC Troubleshooting Applications 3
- COMP 200 Operating Systems 3
- COMP 201 Network Server 3
- COMP 202 Network Server Applications 3
- COMP 203 CompTIA A+ Rexam Review 1
- *Two of three required 2

After Graduation

Graduates with this degree will be able to begin working in the IT field in a computer support specialist position. Graduates have the opportunity to earn up to four industry-recognized credentials with this degree.

General Education Requirements **3**

- MATH 115 College Algebra 3

*Concentration Electives

- Two of Three required
- COMP 185 Network+ Exam Review 1
 - COMP 196 Security+ Exam Review 1
 - COMP 204 Server+ Exam Review 1

Courses designated as Physical Science, Natural Science, Humanities, Social Behavioral and General Education electives can be found on page 82. Placement Tests or pre-requisites are required for English Composition I, Math courses and most General Education Electives. See page 31 for complete Placement information. All first-time, full-time students with fewer than 15 credit hours after high school graduation are required to enroll in the College Success Skills course during their first semester. Some courses are not offer each semester. Always make an appointment with your major advisor to enroll each semester.